

To:	Network Providers	From:	Prestige Provider Services
Fax:		Pages:	2
Phone:		Date:	9/12/18
Re:	Laboratory Testing Claims Submission Process	Cc:	

Urgent
 For review
 Please comment
 Please reply

Comments

This notice is to remind you that effective November 1, 2018, all laboratory testing claims being submitted to Prestige Health Choice will require a CLIA ID number.

The Centers for Medicare and Medicaid Services (CMS) CLIA regulations apply to laboratory testing in all settings including commercial, hospital and physician office laboratories. You can verify your CLIA certification level and effective dates at

www.cms.gov/Regulations-and-Guidance/Legislation/CLIA/CLIA_Laboratory_Demographic_Information.html

To ensure your claims are processed quickly and accurately, please follow the guidelines indicated below:

- For paper claims submitted on the CMS 1500, enter the 10 digit CLIA ID in field 23, which is labeled "Prior Authorization Number" on the CMS 1500.
- For 837 professional electronic claim submissions, enter your 10 digit CLIA ID number in Loop ID 2300 segment/data element REF02 where REF01 = X4.
- The CLIA number entered must be specific to the location where the provider is performing on-site lab testing.
- Claim payments can only be made for dates of service falling within the particular certification dates governing those services.

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- Providers are reminded to add the QW modifier to the procedure code for CLIA waived tests when required. See www.cms.gov/Regulations-and-Guidance/Legislation/CLIA/Categorization_of_Tests.html for tests requiring the QW modifier.

Denial reasons you may see on your remittance advice related to CLIA are associated to the following denial codes:

Industry Denial Code (CARC/RARC)	CLIA edit associated to Denial code
ZMD	Missing CLIA number on claim
ZME	Claim has multiple CLIA Numbers
ZMF	No CLIA Number on our File
ZMG	CPT Not Covered by CLIA Certificate Type
ZMH	CLIA Number does not cover DOS

Thank you for your continued support and commitment to the care of our members. If you have questions about this submission process, please contact Provider Services at **1-800-617-5727**.