



To: Prestige Health Choice Providers

Date: April 21, 2016

Subject: Electronic Remittance Advice (ERA) Modifications

Summary: Prestige Health Choice (Prestige) is modifying the way “other insurance carrier” information is displayed on its electronic remittance advice (ERA), when Prestige is not the primary payer.

Beginning April 21, 2016, Prestige Health Choice will add other insurance carrier information to the electronic remittance advice (ERA), when Prestige is not the primary payer.

After the modification, when a claim is adjudicated and Prestige determines there is more than one payer responsible, Prestige, as the secondary payer will:

1. Show the primary payer’s paid amount that impacted Prestige’s adjudication.
2. Show the primary payer’s amount in an adjustment record (aka segment).

Note: The adjustment segment will contain HIPAA codes to identify the amount as the primary payer’s paid amount:

Category = “OA” (Other adjustment/ administrative adjustment)
Reason = “23” (The impact of prior payer(s) adjudication including payments and/or adjustments).

Example:

	Amount Charge	Amount Paid	Other Insurance Amount	Adjusted Amount
Before Change (Current)	\$200.00	\$50.00	Not on ERA	\$150.00 ← Other insurance amount can’t be determined.
After Change	\$200.00	\$50.00	\$100.00	\$100.00 ← Other insurance amount \$50.00 ← Secondary payer amount adjusted.

Questions:

If you have questions about this communication, please contact your Provider Account Executive or the Provider Services department at **1-800-617-5727**.